



## MD Medical Services Incontinence Home Ship Program

MD Medical Services works with Mississippi Medicaid to ship a range of products, including diapers, pull-ups, under pads, wipes, gloves and barrier creams, directly to a patient's home. **As part of the program, each patient will receive approximately 180 items per month (6 items per day).**

### To qualify for the program, patients must:

- Have full Medicaid coverage
- Be over the age of three
- Have an incontinence diagnosis

### They must also meet two of the following criteria:

- Unable to control bowel or bladder function
- Unable to utilize toilet facilities due to a documented medical condition
- Unable to turn or reposition self
- Unable to transfer self from bed to chair or wheelchair without assistance

### We accept referrals from caregivers, physicians, Medicaid waiver offices and home health agencies. Once we receive a referral, our customer care team will:

- Contact the physician for all needed prescriptions and documentation.
- Contact the patient or caregiver to handle any necessary paperwork.
- Ship the supplies directly to the patient's home.
- Contact the patient or caregiver on a monthly basis to check the quantity of supplies and replenish if necessary.

**For more information or to order, visit [mdmedical.org/Medicaid-Home-Ship](http://mdmedical.org/Medicaid-Home-Ship) or call (601) 919-9196.**